

REVIEWS FOR ROBSON APPLIANCES

05/20/2016

Review by Richard I. in Lake Forest, CA

Comments: Robson was very pleasant, didn't seem likely to rip us off and was available right away the day I called.

05/16/2016

Review by John R. in Laguna Niguel, CA

Comments: I had an emergency water leak from behind my Range Hood and the plumbers couldn't help me until I removed the hood. Robson Appliances came out within 2 hrs. and removed the hood. They were professional and courteous.

05/16/2016

Review by Sondra M. in Lake Forest, CA

Comments: He is conservative in repairs. He tried cleaning the parts before replacing them. We ended up having to replace the part on the freezer. Very clean and personable.

05/05/2016

Review by John R. in Aliso Viejo, CA

Comments: Professional and Punctual. My refrigerator was not working, Robson diagnosed the problem, ordered the parts, and a day later it was up and running again. He saved me buying a new one! Great job!!

04/24/2016

Review by Michelle H. in Rancho Santa Margarita, CA

Comments: Robson Appliances were cordial and very customer focused. Their ability to assist is outstanding. Follow-up and follow through is great. I would recommend them to everyone and I plan on using them again if needed.

04/23/2016

Review by a Homeowner in Laguna Woods, CA

Comments: Robson recognized the urgent need I had and found a way to help. My dinner for 20 was s much better success with a working dishwasher.

04/08/2016

Review by Kristen E. in Rancho Santa Margarita, CA

Comments: EXCELLENT

04/03/2016

Review by Steven C. in Foothill Ranch, CA

Comments: We had someone else come by earlier in the day but they said it would take 2 or 3 hours and they would have to come back Monday. We were lucky to find Robson. It was able to fix it right then in less than an hour. Very personable -- and creative in fixing things. Highly recommended.

03/31/2016

Review by Dan G. in Laguna Niguel, CA

Comments: Timely, pleasant, great work, pricing excellent, would definitely hire again.

03/27/2016

Review by Bruce W. in Ladera Ranch, CA

Comments: Everyone should be so fortunate to have Robson perform appliance repair upon one's appliances. He is timely, courteous, knowledgeable a professional. He teaches as he repairs. Best of the Best!!

03/12/2016

Review by Tracee T. in Laguna Hills, CA

Comments: I will definitely hire this person again. He was very good at explaining exactly what he was doing and why.

03/08/2016

Review by Gayle S. in Dana Point, CA

Comments: On time, friendly knowledgeable.

03/06/2016

Review by Steven E. in Aliso Viejo, CA

Comments: Showed up on time and prepared to do the work. I am pleased with his work and would not hesitate to hire him again.

02/27/2016

Review by Rosa T. in Mission Viejo, CA

Comments: The technician was very pleasant, courteous and very efficient.

02/27/2016

Review by Roger R. in San Juan Capistrano, CA

Comments: On time and knowledgeable of the item being repaired.

02/26/2016

Review by Affie T. in Dana Point, CA

Comments: Very happy with his work.

02/25/2016

Review by a Homeowner in Corona del Mar, CA

Comments: He was quick to respond, got the parts needed, and got the job done within a 1-2 week period. Very good service!

02/19/2016

Review by Colin M. in Trabuco Canyon, CA

Comments: very professional.

02/12/2016

Review by Mark M. in Dana Point, CA

Comments: Very professional and were right on time, Plan on having them come out again to install out Fridge.

02/12/2016

Review by Tara M. in Lake Forest, CA

Comments: Very Friendly and was able to determine the problem with my dishwasher fast and fixed it quickly.

12/22/2015

Review by Barney M. in Corona del Mar, CA

Comments: He was great and easily repaired our refrigerator and may have some follow up ideas for a complete repair of the ice dispenser! Very well. He was cordial and did the necessary repairs for a fair price.

12/19/2015

Review by Danny M. in Laguna Niguel, CA

Comments: the job turned out to be simple so he did the work and gave the price.

12/17/2015

Review by a Homeowner in Rancho Santa Margarita, CA

Comments: Our dishwasher did everything normally- filled,' drained, dried but did not wash the dishes. Turned out the motor was stuck. Robson freed it up-works fine. Prompt- answered my call quickly-came same day, courteous, honest.

12/11/2015

Review by Sheril S. in Rancho Santa Margarita, CA

Comments: Robson was wonderful. Responded quickly, was on time and the repair costs were very fair. Would definitely use this company again, for future repairs. Highly recommended.

12/01/2015

Review by Jack J. in Lake Forest, CA

Comments: Arrived on time. Very courteous. Kept us updated on parts. His work was thorough and professional. I will use him again!

11/20/2015

Review by Karole D. in Mission Viejo, CA

Comments: Robson was great.

11/11/2015

Review by Maraynne D. in Mission Viejo, CA

Comments: AMAZING - Arrived on Time and on a Saturday! Diagnosed the problem quickly, had the parts and made the repair all for a great price. Will definitely use in the future and would recommend to anyone looking for appliance repair.

11/11/2015

Review by Steven B. in Lake Forest, CA

Comments: Robson arrived promptly at the beginning of the 2 hour window that he gave me. His work was thorough, and professional. He showed me the details of his work at the completion of the job. I will definitely use him again!

11/10/2015

Review by Sabrina H. in Mission Viejo, CA

Comments: Robson did a great job to fix my oven.

10/10/2015

Review by a Homeowner in Foothill Ranch, CA

Comments: I called Robson on a Saturday and he made room in his schedule to stop by my house that same day as per the window appointment. He was very polite, knowledgeable and did not hesitate to answer all of my questions. Since the fix for my fridge not cooling was the inverter, he told me he could either order it for me or have me purchase it online. He took the time to look it up online and tell me exactly what part to buy. Since I was looking at him working on my fridge, he explained exactly what to do and I feel confident I can fix it myself. It only cost me his call and I learned a lot about how to fix the issue! I will call Robson again with appliances issues.

10/01/2015

Review by Roger O. in Laguna Hills, CA

Comments: Excellent appliance repair

09/23/2015

Review by Tania G. in Corona del Mar, CA

Comments: Received call from my tenants that washer was not working properly at 7pm. Robson Appliance and I were connected through Home Advisor around 7:15pm, and Robson was at the property by 8pm. Finished by 9:30pm and everyone is happy.

09/10/2015

Review by Doc S. in Lake Forest, CA

Comments: Pleasant fellow. Diagnosed the problem and replaced part in 20 min.

09/09/2015

Review by a Homeowner in San Clemente, CA

Comments: Arrived within appointment window. Was clear about exact charge to fix the problem. Cleaned and put back everything in working order. Great Job and would call him again shouldn't I have other. appliance repairs.

09/04/2015

Review by Leysa K. in Aliso Viejo, CA

Comments: Robson came out within one hour of my call, on a Tuesday night! He was professional, knowledgeable and trustworthy. He found the problem with my dryer quickly and made sure I didn't have any concerns.

08/12/2015

Review by a Homeowner in Aliso Viejo, CA

Comments: He was very professional and courteous, the only thing I would say is if he is running late he should call and let the customer know. Other than that I was very happy and would use him.

08/11/2015

Review by Gary C. in San Juan Capistrano, CA

Comments: Robson was able to come out right away. He was professional and courteous and we haven't had any issue with the washer since.

08/06/2015

Review by Jeff H. in Lake Forest, CA

Comments: Quick, efficient, personable, and cost-effective. Winning combination.

07/28/2015

Review by a Homeowner in San Juan Capistrano, CA

Comments: Robson is someone I would have back when the need arises.

07/28/2015

Review by Lisa S. in Mission Viejo, CA

Comments: Great work!

07/13/2015

Review by Anita S. in Aliso Viejo, CA

Comments: Robson came the same day although it was Saturday. He is knowledgeable, polite and very honest as well as a hard worker!

07/07/2015

Review by Francine S. in Dana Point, CA

Comments: Best service ever!

05/31/2015

Review by Karen J. in Mission Viejo, CA

Comments: Robson is well mannered, efficiently uses time, neat & effective. He was fairly priced.

05/29/2015

Review by Nancy M. in Mission Viejo, CA

Comments: This Gentlemen was able to come out the same day, was on time, let me know before he started the work apprx. cost (which was within \$5) and completed the job in no time. He was an honest person and I would call him again.

05/11/2015

Review by Richard P. in Laguna Hills, CA

Comments: Robson replaced a 5 yr old Viking garbage disposal with a new one manufactured by Waste King. He arrived when he said he would, performed the installation in a timely manner and left the work area as he found. His price is very reasonable (20 to 45% lower) compared to what is offered by others. I would highly recommend him to anyone.

05/11/2015

Review by a Homeowner in San Clemente, CA

Comments: We had our refrigerator repaired. Robson diagnosed and ordered part and came back following week with part and installed. Refrigerator now working.

05/08/2015

Review by Anna P. in Laguna Beach, CA

Comments: Robson called within minutes of us submitting a request. He said he would come that evening even though he was booked. He came over at 8pm and fixed our Washing machine! I would definitely recommend Robson to all and will use this company again in the future.

05/02/2015

Review by John K. in Laguna Niguel, CA

Comments: He was prompt, nice and tried to revive my clothes dryer. Unfortunately my model was out of service (15 years). I did feel a bit of sales pressure to buy a USED model from him. Ended up buying a new dryer from HD.

04/07/2015

Review by Barbara F. in Laguna Woods, CA

Comments: Robson was prompt, courteous, knowledgeable & economical. His clever thinking saved me time and money. I will use him again!!!

04/03/2015

Review by Dennis B. in Aliso Viejo, CA

Comments: Robson was extremely helpful in solving my washing machine problem. He is very professional and nice!

03/24/2015

Review by Pamela R. in Laguna Niguel, CA

Comments: They did a great job repairing the clothes dryer and they cleaned the dryer vent also.

03/10/2015

Review by Tiffany L. in Trabuco Canyon, CA

Comments: He contacted us quickly and was available to come out the same day to repair our dryer. He did a great job and was reasonably priced.

03/09/2015

Reviewed by Lynne V. in Laguna Hills, CA

Comments: Sunday morning and we wake up to a dead fridge. Robson was there in 2 hours, did not charge a premium for the emergency or weekend call, and fixed the problem quickly. He was friendly, respectful and pleasant.

02/25/2015

Review by Stephanie B. in Laguna Niguel, CA

Comments: He contacted us quickly and came out the next day. He was able to fix one appliance but couldn't fix the other one until talking to the manufacturer. His follow up with the manufacturer and getting back to us was also very quick. Unfortunately the manufacturer's options weren't appealing to us, but Robson's service, follow up and prompt response were great.

02/25/2015

Review by Robert H. in San Juan Capistrano, CA

Comments: nice job

02/23/2015

Review by a Homeowner in Dana Point, CA

Comments: Quick efficient service. Happy to have found him.

02/25/2015

Reviewed by Bob B. in Lake Forest, CA

Robson did all the normal things we would expect of a professional. He called to let us know he was on his way. He replaced the part and the washer works like new (no easy feat for something more than 25 years old!).

The real reason for this message is for you to know how he acted when I began to have a medical emergency. Just about the time he was finishing, I began to choke on a piece of food stuck in my esophagus. He displayed genuine concern for me. He offered to stay until the paramedics arrived and really seemed to want to help us. My wife and I were so impressed we needed for you to know how much we appreciate his actions.

02/13/2015

Review by Chuck P. in Aliso Viejo, CA

Comments: Fast response, arrived on time, diagnosed problem, made repair at reasonable price. Would highly recommend to others.

02/05/2015

Review by Don C. in Laguna Niguel, CA

Comments: Professional, affordable service. Got back to me promptly and showed up on time. Did not try to up sell.

01/16/2015

Review by Lori S. in Foothill Ranch, CA

Comments: He was here within a half hour of my call at night and fixed both issues at a completely affordable price.

01/07/2015

Review by Gary L. in Laguna Hills, CA

Comments: They did a good job and everything went well.

01/05/2015

Review by Karen V. in LADERA RANCH, CA

Comments: Robson was exceptional - solved a major dilemma with our gas cooktop over oven installation. He was very professional and a super nice guy. I will absolutely hire him again for any appliance problem and highly recommend him to others!

12/31/2014

Review by a Homeowner in RSM, CA

Comments: Good job. It took longer than expected. It could be due to the slow delivery during holiday

11/08/2014

Review by Tom S. in Aliso Viejo, CA

Comments: We were very pleased with our stove repair experience and will call on Robson Appliance repair again when we need some work done. They called right away, showed up at our house when they said they would and fixed the stove without trying to charge us for a bunch of additional stuff.

10/25/2014

Review by John R. in Dove Canyon, CA

Comments: Robson was on time and very professional. He effectively completed the repairs. I will use him again for all our appliance needs.

09/01/2014

Review by Donna B. in Aliso Viejo, CA

Comments: Robson was available to repair my appliance on short notice and on a Sunday. He was efficient, very professional and repaired my appliance so that it works like new. Excellent customer service.

08/21/2014

Review by Leon R. in Laguna Beach, CA

Comments: Showed up on time as promised. Completed the job within an hour of starting. Will use Robson again when needed for appliance repairs, etc.

08/08/2014

Review by Rickie R. in MISSION VIEJO, CA

Comments: Service provider was very kind, very conscientious, time conscious, positive attitude, provided all information up front on job essentials and communicated time/schedule arrangements in advance creating for a successful project outcome.

08/04/2014

Review by Brice N. in Aliso Viejo, CA

Comments: Robson was on time and very polite. He got the job done!

07/24/2014

Review by Gustavo L. in Lake Forest, CA

Comments: Was able to diagnose the problem quickly and then ordered the part for repair. Was on time, professional, and courteous. Would definitely use again.

07/16/2014

Review by Joe K. in Mission Viejo, CA

Comments: excellent service & schedules

07/15/2014

Review by Derrick P. in Lake Forest, CA

Comments: He had the part we needed with him, which saved us time on the repair.

06/09/2014

Review by Gary R. in Laguna Niguel, CA

Comments: Good worker and always on time. I would refer him to friends and family members.

04/28/2014

Review by Miho M. in Foothill Ranch, CA

Comments: Knowledgeable, experienced hard worker. Fast service and great price. Very good communication. I will call him again in the future and definitely recommend him to others.

02/25/2014

Review by Tracy M. in Lake Forest, CA

Comments: Friendly individual. Accurate estimates. On time. Did some extra maintenance at no charge. Reasonable prices and excellent work.

01/03/2014

Review by Paul A. in Aliso Viejo, CA

Comments: I will not call anyone else but Robson. Thoroughly impressed. Our dryer broke down. Robson came out and after only a few minutes had he identified the issue, swapped the broken parts, and had the machine up and running again. (I seriously doubted at the time that he made the correct diagnosis, but, as it turned out - he was right!) He even cleaned the vents outside at no extra charge! I am actually writing this review a few months later, and the dryer is still working perfectly! Whatever you do, CALL ROBSON!

11/30/2013

Review by Tina Z. in Ladera Ranch, CA

Comments: Robson is so good at what he does. He knows his appliances and he will go out of his way to help his customers. I just hope that this review doesn't get him so busy that he doesn't have time to help me out. We continue to find things to use his expertise on. It's so nice when you find a reliably, trustworthy contractor. Thank you Robson for your great job!

11/26/2013

Review by Elizabeth H. in Foothill Ranch, CA

Comments: Knowledgeable, polite, and professional. Robson will be my go-to guy for any future repairs.

11/14/2013

Review by Heath D. in Aliso Viejo, CA

Comments: quick turn around and good value.

10/11/2013

Review by Aimee C. in Laguna Hills, CA

Comments: He was very reliable. Diagnosed and fixed the problem with our refrigerator.

09/26/2013

Review by Mary B. in Lake Forest, CA

Comments: Called and showed up when he told us he would. Corrected the problem and gave some tips on how to avoid problems with the appliance. Seemed very knowledgeable. Very reasonable in price. Would highly recommend!

09/18/2013

Review by Lea M. in Mission Viejo, CA

Comments: He is outstanding! Cannot have enough! He came right over, assessed the problem. Called us once he secured the part with a final estimate then came over the same night that he received the part in the mail. Awesome! Will definitely call him again.

08/31/2013

Review by a Homeowner in Laguna Hills, CA

Comments: Robson worked on our appliance for no additional charge until he diagnosed the problem.

08/19/2013

Review by Tom S. in Coto de Caza, CA

Comments: work was great.

08/16/2013

Review by a Homeowner in Costa Mesa, CA

Comments: For no additional charge, he took time to correctly identify the problem and locate the necessary parts before coming out to make the repairs.

08/10/2013

Review by Bruce L. in Mission Viejo, CA

Comments: Our refrigerator is so old, I didn't think it would be worth the repair. Robson didn't disappoint and I was able to keep my old refrigerator due to the low cost of repair. Excellent work. Robson Appliances is a name you can trust.

08/09/2013

Review by Wayne G. in Mission Viejo, CA

Comments: Very hard working, prompt, great follow-up and really knows his stuff. What impressed me most was his integrity. He came out, free of charge, and recommended that we not make the required repairs, but that we should buy a new dishwasher even though it could have made him a lot of money and he had no expectation we would hire him for the new installation. I'm glad we did. During the installation, we asked him to look at a leak in our garbage disposal and he fixed it for no extra charge. Hard to understand on the phone, but well worth the effort- a great guy all around.

08/05/2013

Review by a Homeowner in Corona del Mar, CA

Comments: Prompt, reliable and got the job done. I called for a refrigerator leak problem, and Robson resolved the issue. He made sure to contact me after he identified the problem to let me know what the fix would be before doing the work. Very nice. Would use again.

07/27/2013

Review by Patrice M. in Laguna Miguel, CA

Comments: Arrived fast, very nice and professional. Fixed my washing machine quickly. I was so grateful.

07/16/2013

Review by a Homeowner in Corona del Mar, CA

Comments: Helped with other appliance issues, water to ice maker and freezer seal for no extra charge!

05/02/2013

Review by Bob K. in Laguna Beach, CA

Comments: Took his time and did things the right way. Great guy as well.

04/15/2013

Review by Joe B. in Mission Viejo, CA

Comments: very prompt and efficient, would hire anytime.

03/25/2013

Review by Mike R. in Laguna Beach, CA

Comments: The tech called and came to my house 15 minutes later. He was very professional and did a great job.

02/18/2013

Review by a Homeowner in Irvine, CA

Comments: He did a great job on my dishwasher install. He didn't rush to finish the job and get out; it was more important to get it done right. In addition, he took time to explain some of the features of the appliance. He answered all of my questions. The price we agreed on was the price that was charged, with no surprises. I was very happy with the job done, and I will not hesitate to call him again!